



Privacy- & Cookie Statement – StoveSupply.eu

1 January 2023

Privacy-sensitive data or personal data is processed via our webshop. Intercessor B.V. considers careful handling of personal data of great importance. Personal data (for example your e-mail address, cookie information or order details) is therefore carefully processed and secured by us.

In our processing, we comply with the requirements of privacy legislation. This means, among other things, that we:

Clearly specify our purposes before we process personal data, via this privacy statement;

Limit our collection of personal data to only the personal data necessary for legitimate purposes; first ask you for explicit permission to process your personal data in cases where your permission is required;

Take appropriate security measures to protect your personal data and also require the same from parties that process personal data on our behalf;

Respect your right to make your personal data available for inspection, correction or deletion at your request.

Intercessor B.V. is responsible for data processing. In this privacy statement we explain which personal data we collect and use and for what purpose at the webshop <https://www.stovesupply.eu/>. We recommend that you read them carefully.

If you have any questions, or want to know exactly what we keep track of you, please contact Intercessor B.V..

Order Handling

When you place an order with us, we use your personal data to handle it properly. We may then give your personal data to our delivery service to have the order delivered to you. We also receive information about your payment from your bank or credit card company.

For this we use your name and address, telephone number, billing address, e-mail address, payment details, IP address and copy of registration certificate, vehicle identification number, reporting code. We need this because of the contract we conclude with you. We keep this information until your order has been completed. We keep certain customer data for longer in connection with the statutory fiscal retention obligation.

Providing to third parties

We work with certain companies that may receive your personal data from us mentioned above. For processing orders we work together with: PostNL, Klarna Bank AB.

Statistics and profiling

We keep statistics about the use of our web store. With these statistics we improve our web store, for example to show only relevant information. We may combine your personal data to learn more about you. Of course we will respect your privacy at all times. If you do not want this, you can always report this to us.

For this we use your data. We do this on the basis of your permission. We keep this information for six weeks.



STOVE SUPPLY

Providing to third parties

We work with certain companies that may receive your personal data from us mentioned above.

Location data

If necessary for the service, we may collect location data (GPS) from you. For this, your permission will be requested at the moment.

This (location) data can also be stored and processed by the provider of, for example, the navigation/maps software, such as Google Maps, but the data can also be used by, for example, Google or Apple itself. We have no control over that. So always read the privacy statements of the relevant provider.

More info on: <https://policies.google.com/technologies/partner-sites>

Google Ads

Our web store shows advertisements. We do not publish these ourselves, advertising agencies we work with do that. These agencies keep track of whether you like them, and use that information to only provide fun or interesting advertisements and offers in the future.

Provision to other companies or institutions.

With the exception of the partners mentioned above, we will under no circumstances give your personal data to other companies or institutions, unless we are legally obliged to do so (for example, if the police require this in the event of a suspicion of a crime).

Google Analytics

We use Google Analytics to keep track of how visitors use our web store. We have concluded a processing agreement with Google. It contains strict agreements about what they are allowed to keep. We allow Google to use the obtained Analytics information for other Google services. We do not allow Google to anonymize the IP addresses.

More info on: <https://policies.google.com/privacy>

Statistics

We keep statistics about the use of our webshop. Social media buttons are included in our webshop. With this, the administrators of these services collect your personal data.

Cookies

Our web store uses cookies. Cookies are small files in which we can store information so that you do not have to fill it in every time. But we can also see that you visit us again.

When you visit our webshop for the first time, we show a message with an explanation about cookies. We will hereby ask for your consent to the use of these cookies.

You can disable the placing of cookies via your browser, but some things in our webshop will no longer work properly.

We have made agreements with other companies that place cookies about the use of cookies. However, we do not have full control over what they do with the cookies themselves. So also read their privacy statements. (Note: these can change regularly)

Security

Security of personal data is of great importance to us. We ensure that your data is properly secured with us. We constantly adjust security and pay close attention to what can go wrong.



STOVE SUPPLY

Data Protection Officer

We have appointed a so-called data protection officer. This person is responsible for privacy within our organization. Our data protection officer is called P. Koeton and can be reached by e-mail at info@stovesupply.eu and by telephone on +31 35 2062 111 for all your questions and requests.

Changes to this privacy statement

We reserve the right to make changes to this privacy statement. It is recommended that you consult this privacy statement regularly so that you are aware of these changes. We will do our best to announce changes separately.

View, change and delete your data

If you have any questions or want to know what personal data we have about you, you can always contact us. See the contact details below.

You have the following rights

Get an explanation about what personal data we have and what we do with it. View the precise personal data we have. Have errors corrected. Please note that you always clearly indicate who you are, so that we can be sure that we do not modify or delete data from the wrong person.

To file a complaint

If you feel that we are not helping you in the right way, you have the right to file a complaint with the supervisory authority. This is called the Dutch Data Protection Authority.

Contact us

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Hollandse Kade 7
1391 JD Abcoude
The Netherlands

T: +31 35 2062 111

E: info@stovesupply.eu

W: www.stovesupply.eu